



Facing the new decade - from 2020 - bigger, better and bolder

We would love to share our look back and our plans for the future with you.

It has been a pivotal year in Colne's modernisation journey as we prepare to start the new decade from 2020 – bigger, better and bolder.

Thank you for being part of it.

[READ UNLOCKING EASTERN POTENTIAL, OUR ANNUAL REPORT HERE](#)



[READ OUR FINANCIAL REPORT HERE](#)

Unlocking Eastern Potential

To ensure we can build more homes in future and improve services for people in housing need, we launched a challenge to our partners in the region – called Unlocking Eastern Potential.

We have chosen to explore this vision with Greenfields Community Housing, an 8,500-home Community Gateway based in Braintree, Essex. In the coming year we will discuss if joining together can provide the solutions mapped in our proposition.

We will of course keep you updated and welcome your views.

Being a builder of homes

Working with our development partner Icen Homes, we built 132 new homes in the financial year for shared ownership or affordable rent. This is 5% of stock which we think is a great contribution.



Strengthening resident voice

We responded to the challenges of the Green Paper on Social Housing; modernising resident engagement, being early adopters of Together with Tenants and continuing to lead the way with our approach to health and safety.



Place Shaping and Community Investment

Enabling Independent Living underpins our approach to Community Investment.

We gave £20,000 to support communities in our local area to thrive and tackle social and well-being issues. And for the first time, we earmarked a further £50,000 to address more widespread or complex challenges affecting our customers and their neighbourhoods.



Thank you for letting us share our stories and ambitions with you.

Best wishes,

Sara Thakkar

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Chief Executive
Colne Housing

