



Supported Housing

Our Supported Housing offers individuals who need varying levels of care and support, a safe, secure and affordable home environment where their needs can be met.

This guide explains how we manage and allocate our Supported Housing and the type of support offered.

We work closely with a range of partners including the Primary Care Trust, Essex County Council, Mencap, Scope, NACRO, Autism Anglia and care providers. In the main we are the landlord and other agencies offer the care and support. In some cases we provide support ourselves via our Supporting People contracts. In other places we work closely with our partners to ensure our residents get the best possible service.

What is Supported Housing?

It is housing for people that need some assistance to achieve their maximum potential and independence.

In some cases this is via a visiting worker who calls regularly to help with paperwork, household tasks and money management.

People with severe physical or learning difficulties may have a live or sleep in carer to provide personal care and one to one support.

What type of Supported Housing do you have?

Our Supported Housing is a mixture of:

- Self contained one bedroom flats for people with mild learning disabilities
- Shared accommodation for people with moderate to severe learning disabilities - residents have sole use of their bedroom and shared use of communal areas
- Properties leased to agencies such as Scope, Mencap and NACRO.



Who provides the care?

Colne do not provide care services. In most of our supported housing, this is provided by an independent care agency (commissioned by the Primary Care Trust or Social Services). We liaise with care providers to ensure tenants get the best service possible from both agencies.

Where do you have Supported Housing?

There are eight self contained flats in Heybridge near Maldon, Essex. Our other supported housing is across the Colchester and Tendring districts.

How do I apply?

The Primary Care Trust, Social Services and our partner agencies nominate applicants for vacancies.

However, we do hold our own waiting list as well, as we can sometimes recommend applicants to other agencies.

Please complete our standard housing waiting list application form.

What rights do Supported Housing resident have?

We offer supported housing residents in permanent housing schemes an assured tenancy (a tenancy for life).

Tenancies in shared Supported Housing are for sole use of the tenants bedroom and shared use of other rooms like the kitchen and bathroom.

We provide a specialist housing management service for Supported Housing which focuses on supporting individuals to achieve their maximum potential.

Short stay schemes offering temporary housing are let on assured shorthold tenancies.

For more information about our Supported Housing , please contact our Supported Housing team on 01206 244700, or email info@colnehousing.co.uk



We will make every effort to provide information in alternative formats on request, including audio, large print and translations.

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